

Azul Weddings FAQs – Always & Forever

Here are some frequently asked questions with some helpful information!

Q: How do I qualify to receive the Always and Forever wedding package complimentary?

A: Always and Forever is a great starting point to help get you on your way to building the wedding of your dreams. It's available complimentary (with certain restrictions, which vary by hotel) if you book a designated room category for at least 7 nights, and have an additional 15 room nights booked with your guests. This can be five rooms for 3 nights or any other combination of room nights. If the qualifications are not met, then package is available for purchase at \$950.00 for a symbolic ceremony or vow renewal or \$1,450.00 for a legal wedding. Please refer to the package guidelines for details, qualifying categories, and other terms and conditions.

Q: What décor is included in my wedding package?

A: Your package includes the ceremony site (certain locations available at an additional fee), chairs for your group, and a wood plank aisle runner. Depending on the location, it may include the use of a gazebo structure. Additional décor, such as sheer fabric, ceremony flowers, rose petals, and more can be purchased to personalize the look of your event.

Q: What décor is included when purchasing a private event?

A: The cost of the event is based on the menu selected from the banquet kit. An additional fee may apply for some certain locations, which you can discuss with your Signature Wedding Designer. The private event prices include dedicated kitchen staff, private wait staff, private bar and bartender, event tables, chairs, white linens, place settings, event set up & break down, and all taxes and gratuities. Some locations require the use of their standard furniture, therefore round tables will not be used in these locations.

Q: Can I bring my own décor?

A: Yes! You can bring your own décor for your wedding. Synthetic/faux rose petals and confetti are not permitted on the beach. Chinese lanterns or wish lanterns are also not permitted as they are a fire hazard. Please note that all décor requiring hotel staff assistance will be subject to a set up fee which will be determined and confirmed onsite only. This can typically range about \$5usd per person, however extensive setups may be quoted at a higher cost. This setup fee must be paid in cash during the onsite meeting. Balloons: If you wish to bring balloons, these can be blown up for you for \$20 each.

Q: Are fireworks permitted?

A: No, fireworks are not permitted at any of the Karisma Hotel properties.

Q: Will my Signature Wedding Designer be at the wedding?

A: No, the Signature Wedding Designers do not actually attend the wedding. Your Signature Wedding Designer will be your primary contact throughout the planning process, and will send all of your final wedding details to the Onsite Wedding Team at the hotel.

Q: When will I meet my Onsite Wedding Team?

A: After you check in, you will be given a letter with the date/time of your onsite meeting with the weddings team. This is usually confirmed for the morning after your arrival, unless otherwise noted.

Q: Can the hotel distribute welcome or gift bags to my guests?

A: Yes! The hotel can deliver welcome or gift bags after the guests have checked in. These cannot be held at the reservations desk or be set up in the guest rooms prior to arrival, as the rooms are assigned as the guest check in. Please note that the room delivery charge must be paid in cash, and is approximately \$4.00 per room.

Q: What happens if it rains?

A: During your onsite meeting, you will review a back up location for any outdoor events. The backup locations can only be confirmed at the hotel. You will be able to see these locations prior to the wedding. The wedding coordinator will share with you the forecast, the morning of the wedding, to confirm if weather permits for your wedding and reception outside.

Q: Can I have a wedding rehearsal?

A: Yes, a wedding rehearsal can be requested and confirmed at the hotel with your onsite wedding coordinator. The time will be confirmed based on the availability of the location. The minister or judge will not be present for the rehearsal.

Q: Is there a fee for outside guests not staying at the hotel?

A: A day pass is required for any offsite guests to visit the hotel. Please note, at least 80% of your wedding group must be staying at the hotel where you are hosting your wedding. You must advise your Signature Wedding Designer of any off-site guests that may be attending the wedding or any other arranged events. A wedding day pass will allow your offsite guests to arrive up to one hour prior to your ceremony, and stay for the events you have arranged that day. The wedding day pass fee is \$72.00 per adult / \$36.00 per child. If you will be hosting a 4 hour private dinner event, the day pass can be waived. If you are using your included dinner reservations for your reception meal, the wedding pass is \$72usd per adult / \$36usd per child. If they wish to join you any other day during your stay, the day pass fee is \$80usd per adult / \$40usd per child, for up to 8 hours. Please have your guest bring their photo ID.

Q: Does my package include a bouquet?

A: The Always and Forever Wedding Package does not include any personal flowers, as each couple has the opportunity to personalize their wedding either by selecting a featured bouquet, or having a custom bouquet quoted. Please view some featured options on our vendor's site.

<http://www.weddingsbylomastravel.com/planning/Bouquets>

Q: Do the bridal bouquets include a ribbon?

A: Tropical bouquets less than \$100usd do not include a ribbon. These bouquets will come in a white plastic holder. Ribbon can be added for additional costs.

Q: Can I ship items to the hotel?

A: Shipping items to the hotel is not recommended. All items must go through customs. There have been instances where packages arrived late, damaged or not at all.

Q: Can I use my own Photographer?

A: Photographers and videographers are not allowed on hotel property unless pre-approved by the hotel. Azul Hotels only 2 approved photographers and videographers are Caribe Photo & Matias Cano Photography. Mexican law requires foreign/U.S. workers to obtain proper licensing and work certificates while working in Mexico. If these requirements are met, there is an \$800 fee for outside photographers and videographers. This fee is waived if the outside photographer is a hotel guest for three or more nights.

Q: Can I bring my own ceremony music?

A: Each resort has a selection of music to choose from for the procession and the ceremony. If you have a specific song or piece of music you'd like to feature, please bring it with you on an Ipad, Iphone, or MP3 player.

Q: Can my guests make their menu selections onsite for private events?

A: Your menu selections need to be submitted to your wedding designer no later than 45 days prior to your event.

Q: How many days do I need to be at the resort before we can get married?

A: For civil ceremonies, you must be at the hotel three full business days before the wedding. Saturdays, Sundays and Mexican & Jamaican national holidays are not considered business days. For symbolic and religious ceremonies, there must be a full business day between hotel arrival and the ceremony. So if you are marrying on a Saturday, you'll need to arrive at the hotel on Thursday.

Q: Can the blood test for my Mexico legal ceremony be done in advance at home before arrival to the hotel?

A: Blood tests for the legal/civil ceremony are required to be performed in Mexico by law. A certified physician performs the tests in a private wedding room at the hotel. The fee is \$125 per person (subject to change).

Q: What documents are required for a legal wedding?

A: Below is a grid of the required documents for a legal wedding. Document requirements will depend on the bride’s previous marital status.

	Bride	Groom	Witnesses (4 required)
Never been married	Passport, tourist card	Passport, tourist card	Passport, tourist card
Divorced with maiden name	Passport, tourist card	Passport, tourist card	Passport, tourist card
Divorced with married name	Passport, tourist card, birth certificate (translated to Spanish), divorce decree (translated to Spanish) and apostle seal.	Passport, tourist card	Passport, tourist card
Widowed	Passport, tourist card, death certificate (translated to Spanish) and apostle seal.	Passport, tourist card	Passport, tourist card

Q: What are the witness requirements?

A: Legal ceremonies in Mexico require four witnesses, and ceremonies in Jamaica require two witnesses. Witnesses must be at least 18 years of age and be available for document processing during the time of your onsite meeting; meaning they must also arrive a minimum of 3 business days prior to the wedding. We are happy to provide witnesses at no additional cost when needed.